

CAMPSITE RULES

These campsite rules are established to protect the interests and ensure the comfort of all guests (hereinafter referred to as: campers) staying at the campsite.

These Rules set out the standards of conduct for campers when using accommodation services at the campsite, as well as the proper use of the campsite's facilities, equipment and infrastructure.

CHECK-IN AND CHECK-OUT OF CAMPERS

- Upon arrival at the campsite, campers are required to check in at the reception. During check-in, all guests staying at the campsite must present their identification documents for registration to the Guest Register.
- At reception, campers will receive a control number, which must be displayed in a clearly visible place on the accommodation unit throughout their stay. The control number serves as the entry and exit pass for the campsite and is valid only for your vehicle, that is, one vehicle. Please take care not to lose or damage the number, as a replacement fee will be charged in the event of loss or damage.
- Entry to the campsite, or bringing in any unregistered persons, is strictly prohibited.
- Camping cards are accepted at check-in. Once the invoice has been issued, no subsequent changes can be accepted.
- Before leaving the campsite, campers are required to check out and settle all charges for services and fees incurred during their stay. Payments are processed from 7:00 AM to 12:00 PM for departures on the same day, and from 12:00 PM to 8:00 PM for departures on the following day. Check-out is valid until 12:00 PM for pitches/camping spots, while for mobile homes and tents check-out is until 10:00 AM. Any stay beyond these times will be charged as an additional day. Upon payment, campers will receive an invoice.
- Access to the campsite for visitors may only be authorized by the campsite reception.
- A reserved pitch will be held until 12:00 PM on the day following the arrival date stated in the reservation. After that time, we reserve the right to release the pitch for resale.

USE OF THE CAMPING AREAS

- The pitch for setting up camping equipment and parking the camper's vehicle is assigned by the campsite reception, subject to the availability of marked camping units or unmarked camping areas within the campsite.
- Camping is permitted only in designated camping areas, whether marked or unmarked.
- Campers may not change their assigned camping pitch without prior approval from the campsite reception.
- Parking, whether temporary or extended, is not permitted on the internal roads within the campsite.
- Before leaving the campsite, campers are required to tidy their pitch and restore it to its original condition.

USE OF FACILITIES AND EQUIPMENT

- Campers may use the campsite's electrical and utility facilities, as well as its equipment. All facilities and equipment must be used properly and only for their intended purpose.
- The use of electrical appliances that are not certified or intended for camping use, including cookers, refrigerators, air-conditioning units and similar devices, is strictly prohibited.
- Washing dishes and laundry is permitted only in the areas designated for that purpose.
- Washing vehicles, changing motor oil or carrying out similar maintenance work is not permitted within the campsite.
- Washbasins, sinks, showers, urinals and toilets must be used properly and in accordance with their intended purpose, bearing in mind that these are shared sanitary facilities for all campers.
- Connection to and disconnection from the electrical supply installation (distribution cabinet) may only be carried out by authorized campsite personnel.

SAFEKEEPING OF PERSONAL BELONGINGS AND LIABILITY FOR INJURIES WITHIN THE CAMPSITE

- Campers are responsible for taking care of their personal property and belongings while staying at the campsite.
- The campsite accepts no liability for lost, stolen or damaged property belonging to campers, nor for accidents or injuries occurring within the campsite as a result of the camper's own negligence.

ENVIRONMENTAL PROTECTION WITHIN THE CAMPSITE

- Campers are required to dispose of solid waste in the waste bins provided throughout the campsite.
- Leaving or disposing of solid waste outside the designated bins is strictly prohibited.
- Campers are required to always keep their pitch clean and tidy.
- Campers must take proper care of the plants and greenery within the campsite.
- Breaking branches, damaging trees, including by hammering nails into them, or cutting down trees is strictly prohibited.

PUBLIC ORDER AND QUIET HOURS WITHIN THE CAMPSITE

- Campers are required to respect public order and peace within the campsite.
- The speed limit within the campsite is 5 km/h.
- Quiet hours apply from 11:00 PM to 7:00 AM. During this time, campers may not check in to their accommodation units.
- Campers arriving after 11:00 PM, or returning late at night, will be accommodated in the campsite car park, subject to prior registration at the reception.
- The use of radios and television sets, as well as shouting, singing or any other behavior that causes noise disturbance within the campsite, is strictly prohibited.



FIRE SAFETY

- The campsite is equipped with fire-fighting equipment and resources, which must be used by all campers and by the campsite's organized fire response teams when necessary.
- Lighting open fires and building fire pits is strictly prohibited. Barbecuing is permitted only on standardized gas or electric grills.
- Bringing highly flammable fuels, explosive materials or similar hazardous substances into the campsite is strictly prohibited.
- In the event of a fire breaking out within the campsite or in its immediate vicinity, campers are required to respond to and cooperate with the organized fire-fighting efforts.

OTHER RULES

- Dogs must be always kept on a leash and under the owner's supervision within the campsite and its immediate surroundings.
- Any damage, faulty installations or equipment, as well as any breach of these Campsite Rules, must be reported to the campsite reception.
- Any complaints regarding the operation of the campsite may be entered in the Complaints Book available at the campsite reception.

CONSEQUENCES OF NON-COMPLIANCE WITH THE CAMPSITE RULES

- Campers are required to comply with all provisions set out in these Campsite Rules.
- If a camper is found to be in breach of any prohibition or obligation prescribed by these Rules, the campsite management reserves the right to terminate their stay.
- In the event of termination of accommodation, the camper shall be liable for any damage caused and any related costs incurred.

For any further information, please contact the campsite reception.

Thank you for your attention. We wish you a pleasant and relaxing stay at our campsite.

CAMPSITE MANAGEMENT

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