

GENERAL TERMS & CONDITIONS

Reservations can be made for pitches and mobile homes.

Pitch, camping spot and mobile home reservations can also be made directly via the online booking form. Reservation requests may be submitted by email, fax or post.

Based on the submitted request, the guests will receive an offer as soon as possible.

If the booking fee or deposit is not paid within the specified deadline, or if credit card details are not provided, the reservation will be considered invalid.

PITCH RESERVATIONS

- Reservations are available for Zones A, B and C.
- A specific pitch number cannot be guaranteed.
- Pitch reservations are subject to payment of a non-refundable booking fee of EUR 30. The booking fee may be paid by bank transfer or credit card. If a reservation for the following year is made at the campsite reception, payment may also be made in cash.
- Arrivals and departures are possible on any day throughout the season.
- Check-in: from 12:00 PM
- Check-out: until 12:00 PM
- Late arrivals: In the event of a delay, please inform us no later than 24 hours before your scheduled arrival. If we are notified in advance, we will hold your reserved pitch until your arrival. In this case, in addition to the cost of your stay, the pitch fee will also be charged for each day of delay.
- A reserved pitch will be held until 12:00 PM on the following day. After that time, we reserve the right to release the pitch for resale.
- Unless there is a valid reason for shortening the stay, the guest is required to pay the full amount for the entire reserved period.
- Stays at the campsite after 12:00 PM will be charged as an additional day.

MOBILE HOME RESERVATIONS

- A mobile home reservation is considered confirmed once a prepayment of EUR 200 has been received. The remaining balance is payable on arrival.
- The prepayment may be made by bank transfer or credit card.
- Your personal data, as well as your credit card details, are fully protected.
- Mobile homes: during the low and shoulder season, arrivals and departures are possible on any day (minimum stay: 3 nights); during the high season, arrivals and departures are on Saturdays only (minimum stay: 7 nights).
- Check-in: from 4:00 PM
- Check-out: until 10:00 AM
- A reserved mobile home will be held until 4:00 PM on the following day; however, the full reserved period will be charged.
- Unless there is a valid reason for shortening the stay, the guest is required to pay the full amount for the entire reserved period.
- Stays beyond 10:00 AM will be charged as an additional day.
- CANCELLATION POLICY FOR MOBILE HOMES: Reservations must be cancelled no later than 21 days before arrival. Otherwise, the prepaid amount will be retained.

PAYMENT

To avoid possible delays on the day of departure, guests are advised to settle the cost of their stay one day in advance. Payments are processed from 7:00 AM to 12:00 PM for departures on the same day, and from 12:00 PM to 8:00 PM for departures on the following day. Check-out is valid until 12:00 PM for pitches and camping spots, while for mobile homes check-out is until 10:00 AM. Any stay beyond these times will be charged as an additional day. Upon payment, the guest will receive an invoice.

Payment can be made in cash or by credit card.

INSURANCE

The campsite accepts no liability for theft, accidents or damage to property or persons, nor for any loss or damage caused by thunderstorms, hail, falling trees, branches or pinecones, illness, epidemics, fire, natural disasters or other unforeseen events. Guests are advised to arrange adequate insurance coverage for their property against any risks associated with their stay at the campsite, with an insurance provider of their choice.

Confirmation of the reservation constitutes the guest's acceptance of these General Terms and Conditions.

